

Kookaburra Shipping Policy

Most order are shipped via USPS within 3 business days of your order. Please allow 3-10 business days for delivery. We make every attempt to deliver your product as fast as possible but we cannot guarantee delivery time. To ensure that you receive your order when you need it, please plan accordingly. During the holidays, please place your order at least one week prior to ensure timely delivery.

Required Signature

Deliveries to residential addresses typically do not require a signature, however, in the event that one is required and no one is available to sign, a note will be left noting the attempted delivery. After three attempt to deliver, the package will be returned to The Cubby Hole

Email Confirmation

When your order ships, you will receive an email informing you, your order has been shipped and your tracking. If you have any questions, please contact us at orders@kookaburraco.com.

Kookaburra Products reserves the right to change this policy at any time. This policy effective 03/13/2020